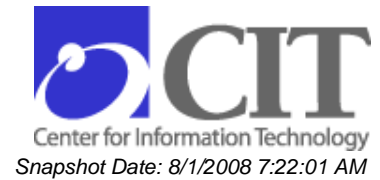# Customer Service Report for DCOB

For the period: Tuesday, July 01, 2008 12:00:00 AM to Thursday, July 31, 2008 11:59:59 PM

	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
ASR											
Colocation-OFF	0	0	0	1	0	1	0	0	0	0	0
Colocation-ON	0	0	0	17	0	8	0	0	9	0	0
Other	0	0	0	4	0	0	0	0	4	0	0
Connectivity											
TCP/IP	0	1	0	0	0	0	0	0	1	0	0
General Information											
Inquiry	1	0	0	0	0	1	0	0	0	0	0
NIH Data Center											
Aperture Vista	0	53	0	0	0	6	0	0	47	0	0
NIH Data Warehouse											
General Info	0	0	0	1	0	1	0	0	0	0	0
Security											
Sanitize	1	0	0	0	0	1	0	0	0	0	0
Grand Total:	**2**	**54**	**0**	**23**	**0**	**18**	**0**	**0**	**61**	**0**	**0**

Total Tickets Closed:	**61**
Total Tickets Assigned/Pending/Checked Out:	**18**
Total Tickets Created:	**79**